



CERTIFIED TIA-942 INTERNAL AUDITOR

Introduction

For many organisations across the world ANSI/TIA-942 has become the data centre standard of choice. This trend is increasing. It is imperative for these organisations to verify the correct implementation of the standard through a stringent audit process which is aligned with the ISO guidelines for auditing. This two-day course builds further on the technical understanding of the standard acquired in the CTDC® (Certified TIA-942 Design Consultant) course. It enables participants to develop skills and knowledge to conduct an internal audit program by applying widely recognised audit principles, procedures and techniques which are aligned with the ISO-19011 auditing guideline.

Roadmap



*Contact your local partner to check on approved courses

Audience

The primary audiences for this course are senior quality assurance professionals and managers, enterprise managers responsible for governance and risk management, technical experts, project managers and consultants, internal auditors, compliance officers - virtually anybody involved in ANSI/TIA-942 compliance certification-related projects, either from an end-user or vendor perspective.

Prerequisites

Participants must hold a valid CTDC® certificate in order to be able to register for the CTIA® class.

Global Accreditation & Recognition



Course Benefits

After completion of the course the participant will be able to:

- Prepare the organisation for an audit according to ANSI/TIA-942 including preparation of the required documents, resource planning and management of the audit process itself
- Conduct an internal audit according to ANSI/TIA-942 following ISO-19011 guidelines
- Facilitate and support the external audit to ANSI/TIA-942
- Manage the post-audit process with respect to CAR (Corrective Action Reports), gap closing and final certification
- Facilitate surveillance and recertification audits

- **Fundamental concepts and process of an internal audit**
 - Terms and definitions
 - Difference between an internal and external auditor
 - Audit principles
 - Auditor competency requirements
- **Managing an audit programme**
 - Establishing the audit objectives
 - Establishing the audit programme
- **Planning the audit**
 - Planning the schedule
 - Resource planning
 - Tools/equipment required
 - Document requirements
 - Design documents
 - Process documents
 - Declarations
- **Conducting the audit**
 - Conducting an opening meeting
 - Conducting the audit
 - Interviews
 - Document review
 - Facility review
 - Typical non-conformities
 - Architectural
 - Electrical
 - Mechanical
 - Telecommunications
 - Preparing the audit conclusions
 - Conducting the closing meeting
- **Preparing and distributing the audit report**
 - Audit report requirements
 - Classification of non-conformities
 - Typical format of an audit report
- **Following up on the audit**
 - The CAR – Corrective Action Report
 - Evaluation of the Corrective Action Report
- **Requesting a formal external audit**
- **Issuing a conformity certificate**
 - Requirements of the certificate
 - Registration of the certificate
- **Surveillance audits**
- **Recertification audits**
- **Exam (Certified TIA-942 Internal Auditor)**



Delivery Structure and Methods

The CTIA® course is lectured by an EPI Certified Instructor using a combination of lectures and question-and-answer sessions to discuss participants' specific needs and challenges experienced in their own data centre environments. Participants are able to tap into the extensive experience of the trainer enabling them to validate and improve their own environments thus adding tremendous business value. The CTIA® course is approximately 80% lecture and 20% hands-on.

CTIA® course is available in the following delivery methods:

- ILT – Instructor Led Training
- VILT – Virtual ILT
- TOD – Training On Demand

The classes are available on public schedule as well as private group training.

Examination

Certification exams are administered at the end of the last training day by an authorised training partner, either using paper-based or online format, depending on the country in which the course is delivered. The exam is a 60-minute closed book exam, with 40 multiple-choice questions. The candidate requires a minimum of 32 correct answers to pass the exam. Online exam results are known immediately and paper-based exam results will be known within one week.

Certification

Candidates who successfully pass the exam will receive the official 'Certified TIA-942 Internal Auditor' Certificate. The CTIA® certificate is issued for the ANSI/TIA-942 version current at the time, which the candidate tested for. The certificate itself does not expire and stays relevant only for the stated ANSI/TIA-942 version.

Global Accreditation & Recognition

EXIN, is a global, independent and not-for-profit examination provider. EXIN's mission is to improve the quality of the IT and data centre sectors, the proficiency of IT and data centre professionals and the IT users, by means of independent testing and certification. EXIN offers candidates the opportunity to take examinations at a time and place of their choice. Every day, EXIN examinations are taken in more than 125 countries on six continents, and in more than 15 languages.

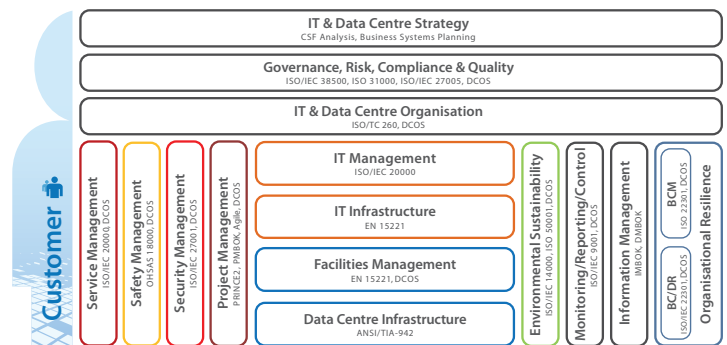
The ANSI/TIA-942 Standard was created as a voluntary consensus standard by the TIA TR-42 Engineering Committee.

Neither TIA or the committee are in any way responsible for other documents used in this training and certification program.

Course Schedule

Our courses are available in over 60 countries across all continents. For a comprehensive course schedule, visit the EPI corporate website at www.epi-ap.com or contact your local authorised reseller/partner.

EPI IT & Data Centre Framework®



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The 'EPI IT & Data Centre Framework®' provides IT & Data Centre Investors/Owners/Operators with a framework addressing all disciplines of a structured and fully managed IT & Data Centre environment. The framework addresses not only the site selection, design and outfitting of its physical facilities but also includes the IT & Data Centre strategy, governance and all processes required to organize and operate an IT & Data Centre environment which meets the business requirements of its customers. For more information visit www.epi-ap.com.



Global Headquarters:

Enterprise Products Integration Pte Ltd

37th Floor, Singapore Land Tower, 50 Raffles Place, Singapore 048623.

Tel: + (65) 6733-5900 E-mail: sales@epi-ap.com Website: www.epi-ap.com

Local offices in : China, India, Italy, Japan, LATAM, Malaysia, Middle East, Pakistan, Singapore, The Netherlands, USA

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Authorised Reseller/Partner:

Network Training Center Co., Ltd. (NTC)

177/1 BUI Bldg., 14th Fl., Unit 1,3&4, Surawongse Rd., Suriyawongse, Bangkok, Bangkok, THAILAND 10500 www.trainingcenter.co.th

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